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Contacts for notice of claims of copyright infringement on this Website can be reached as follows: Polimaster Europe UAB, Ežero 4, Didžiasalio k., LT-13264 Vilnius r

email: polimaster@polimaster.eu

Phone: +37052102323

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Mindful of the high cost of legal dispute, not only in money but also in time and energy, both you and Polimaster agree to the dispute resolution procedure as stated in the following provision:

(1) In the event of any controversy, claim, action or dispute arising out of or related to any actions on the Website or the breach, enforcement, interpretation, or validity of these Terms of Use or any part of it, or any claims against other parties relating to services or products provided to you (such as our licensors, suppliers, dealers or third-party vendors) whenever you also assert claims against Polimaster in the same proceeding, the party asserting the dispute shall first try in good faith to settle such dispute by providing written notice to the other party (by first class or registered mail) describing the facts and circumstances (including any relevant documentation) of the dispute and allowing the receiving party 30 days in which to respond to or settle the dispute.

(2) Notices shall include the following information: 1) name, 2) address, 3) a written description of a claim, and 4) a description of the specific relief a party seeks. Notices shall be sent to <u>Polimaster</u> at:

Polimaster Europe UAB, Ežero 4, Didžiasalio k., LT-13264 Vilnius r

By email: polimaster@polimaster.eu By telephone: +37052102323

or

• to you at: your last-used address.

(3) Both you and Polimaster agree that this dispute resolution procedure is a condition precedent which must be satisfied prior to initiating any arbitration or filing any claim against the other party.

(4) To the extent we cannot resolve any Dispute through the informal dispute resolution procedure a Dispute shall be determined and settled by arbitration.

(5) All dispute shall be sent for a consideration to the International Arbitration Court at National Chamber of Commerce of Republic of Belarus. The applicable governing law shall be the substantive law of the Republic of Belarus.

(6) The prevailing party in any legal action brought by one party against the other and arising out of this Terms of Use shall be entitled, along with any other rights and remedies it may have, to reimbursement for its expenses, including court costs and reasonable attorney's fees.

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